



About MSCC

Main Street Community Center has been serving the greater Edwardsville area since 1974. The Center is committed to providing a broad range of group and individual activities and services that respond to the needs and interests of seniors and disabled adults.

www.mainstcc.org

Proud to be ADA Accessible



Thank You

ACT Agency for
Community Transit



SENIOR TRANSPORTATION SERVICE



Get In Touch



Message Us
info@mainstcc.org



Office Location
1003 N. Main Street
Edwardsville, IL 62025



Call
618-656-0300

Main Street 
Community Center
People. Programs. Possibilities.

MSCC Transportation Service

The MSCC Transportation Service is available for anyone 60 years of age or older and for anyone with a disability. The service is offered Monday through Friday (except for holidays), from 8:00 a.m. to 3 p.m. to Edwardsville area residents and is free of charge. For more information about this service, please contact MSCC at (618) 656-0300.

General Service Information

- The Transportation Program offered through the Center is a door-to-door service. You are picked up at your home or another specified location and dropped off at your desired destination.
- Drivers will assist passengers in the loading and unloading of his/her belongings when getting on and off the bus. Drivers are not to go beyond the threshold of a passenger's residence or the main door of a building such as an apartment or office building.
- A personal care attendant may accompany a passenger at no extra cost.
- Service animals are allowed on MSCC vehicles. At no point will any other animal other than a service animal be transported. Service animals will be requested to remain on the floor and out of the aisle of the bus. The passenger utilizing the service animal will be responsible for the conduct of the animal.
- Service to persons using respirators or portable oxygen will not be denied, however the apparatus must be secured while the vehicle is in motion.

Reservations and Scheduling Procedure

To make a reservation or schedule a ride with the MSCC bus service, we ask that you call at least 24 hours in advance of your pick-up time to ensure bus availability. Simply call the Center at (618) 656-0300 to speak with a staff member or volunteer to schedule your pick-up and drop-off times. While your desired time slot may not

always be available, MSCC will strive to pick you up at a time most convenient for your daily schedule. Riders should be ready for departure a half-hour before their appointment time to ensure timeliness with the driver's other stops that day. We understand that cancellations will occur. However, we ask that you cancel your transportation appointment 24 hours prior to your scheduled ride to better serve our other customers.

Cost of Transportation

The MSCC Transportation Service is free of charge. We offer this program to make life easier for those individuals who are unable to drive themselves. We do, however, accept donations to fund this program. We thank those who donate for their ongoing support.

Where can I go on the bus?

The Center's Transportation Program is used by recipients for medical appointments, grocery shopping, barber and beauty shop visits, banking, and more. While we strive to make life easier for the people in need of this service, it is better if no doctor or beauty shop appointments are made later than 1 p.m. to ensure that our driver will be able to better serve all transportation customers. Also, we ask that you please be as accurate as possible in your destination times and places when making your transportation appointment for the driver to better schedule his pick-ups for that day of service.

Wheelchair/Lift Information

MSCC vehicles are equipped with a wheelchair lift and wheelchair tie-downs. Passengers needing mobility aids must provide their own. MSCC complies with ADA guidelines in accommodating all "common wheelchair" and mobility aids in common use. A common wheelchair is a wheelchair that does not exceed 30 inches in width and 48 inches in length, measure two

inches above the ground and does not weigh more than 600 pounds when occupied. Wheelchairs are defined to include both three-wheeled and four-wheeled mobility aids. Segways and three wheeled "scooters" and other non-traditional designs that fit within these standards will be transported.

Emergency Procedures

It is the policy of MSCC to close when the Edwardsville District #7 Schools are closed. Always watch Channel 5 (KSDK-TV) for the notices of closings. Drivers are trained in emergency procedures. Passengers are responsible for notifying the driver if they or another passenger is ill, injured, or in distress while riding on the vehicle. MSCC will notify 911 to come to the aid of ill passengers.

Passenger Conduct & Responsibilities

Instructions from a driver are to be followed by all passengers. Behavior that may affect the safety of other passengers, the driver, or create a safety hazard for any other bus rider will not be tolerated. Inappropriate behavior will result in the passenger being suspended from riding on MSCC vehicles until behavior is rectified. Such behavior may include eating, drinking, the use of tobacco products, foul language, carrying any harmful weapon/device, disruptive behavior, and harassment of other passengers or the driver. Transportation of any hazardous substance (acids, gasoline, oil, fuels, etc.) is prohibited. MSCC reserves the right to refuse transportation at the discretion of the Transportation Coordinator.

Interested in Riding?

Call (618) 656-0300 or stop by the Center to pick up a transportation packet. Additional information may be found on our website at: www.mainstcc.org